

Code: **BA4T7H**

**II MBA - II Semester – Regular/Supplementary Examinations  
April 2018**

**MANAGEMENT OF CHANGE AND DEVELOPMENT**

Duration: 3 hours

Max. Marks: 70 M

**SECTION-A**

**1 Answer any FIVE of the following:**

**5 x 2 = 10 M**

- a) Change management
- b) Learning organization
- c) Challenges to OD practitioners
- d) Collective bargaining
- e) Skill building
- f) Nature of a team
- g) Cross cultural teams
- h) System autonomy

**SECTION – B**

**Answer the following:**

**5 x 10 = 50 M**

2. a) Define change management. Explain the different types of change.

(OR)

b) Write a short note on:

- i) Change as transformation ii) Change as turnaround

3. a) Explain in detail the role of diagramming in system investigation.

(OR)

b) Write a short note on:

i) TPMM

ii) Intervention strategy model

4. a) What are the dynamics of planned change?

(OR)

b) What are the various OD interventions in Indian organization? Explain.

5. a) What is the impact of globalization and the restructuring of enterprise on collective bargaining strategies?

(OR)

b) Write in detail the management relations in the post-liberalized India.

6. a) Discuss in detail team building life cycle.

(OR)

b) Explain about the different types of teams.

## **SECTION – C**

### **7 Case Study**

**1 x 10 = 10 M**

The managing director of a well established textile manufacturing unit plant to introduce new improved machines

and modern methods of production. The workers in the factory numbering around 2000 are fearful of the change brought out and hence resisted in many ways. As an OD consultant, how do you advice the top management to tackle the problem, what OD interventions would you suggest and how would you put into action the same.